APPENDIX D
PRICING AND SERVICES INDEX
(Revised per Amendment No. 1)

Security Services Categories	Customer Discount		
	Small Customer	Medium Customer	Large Customer
DIR Managed IT Security Services			
A. External controlled penetration testing			
1. Scanning	28%	28%	28%
2. Penetration testing	28%	28%	28%
3. WAR Dialing	28%	28%	28%
4. WAR Driving	28%	28%	28%
5. Social Engineering	28%	28%	28%
6. Applications Assessment	28%	28%	28%
B. Security Monitoring and Management Services			
1. NIDS/NIPS Systems			
a. Cyber Attack Alerts	28%	28%	28%
b. Cyber Attack Countermeasures	28%	28%	28%
c. Configuration Management of Monitored Devices: Security Hardware	28%	28%	28%
d. Configuration Management of Monitored Devices: Security Software	28%	28%	28%
2. HIDS/HIPS Systems			
a. Cyber Attack Alerts	15% - 28%	15% - 28%	18% - 28%
b. Cyber Attack Countermeasures	15% - 28%	15% - 28%	18% - 28%
c. Configuration Management of Monitored Devices: Security Hardware	15% - 28%	15% - 28%	18% - 28%
d. Configuration Management of Monitored Devices: Security Software	15% - 28%	15% - 28%	18% - 28%
3. Host and Applications Log Monitoring			
a. Correlation and reporting of specific server logged events	28%	28%	28%
b. Capture, store and reporting logged events	28%	28%	28%
4. Network attack activity	28%	28%	28%
5. Continuous event identification	15%	15%	18%
6. Advanced analysis and correlation of security events	28%	28%	28%
7. Expert human interpretation	18%	18%	18%
8. Security management and event responses ractices	28%	28%	28%
9. Intrusion detection and response	28%	28%	28%
10. Antivirus, email and anti-spam	15%	15%	18%
11. Firewall/VPN monitoring services	28%	28%	28%
12. Firewall/VPN management services	28%	28%	28%
IT Security Services			
A. Network infrastructure discovery, mapping and inventory services			
1. Connection and configuration	28%	28%	28%
2. Scanning	28%	28%	28%
3. Topology mapping	28%	28%	28%
4. Network utilization and change detection	28%	28%	28%
5. Network forensics and hot fix detection	28%	28%	28%
B. Infrastructure Services			
1. Firewall and VPN policy and architecture review	28%	28%	28%
2. IDS/IPS policy and architecture review	28%	28%	28%
3. Access control/identity management review/integration services	28%	28%	28%
4. Network architecture review	28%	28%	28%
5. Host hardening and secure build development	15% - 28%	15% - 28%	18% - 28%
6. Disaster Recovery plan review, development and telecommunications redundancy	28%	28%	28%
7. High availability architecture review and development	28%	28%	28%
C. Risk and Vulnerability Assessment Services			
1. Perimeter vulnerability scans	28%	28%	28%
2. Perimeter penetration scans	28%	28%	28%
3. Internal network vulnerability assessments	28%	28%	28%
4. Network risk assessments	28%	28%	28%
5. Host vulnerability assessments	28%	28%	28%
6. Host risk assessments	28%	28%	28%
7. Applications architecture assessment	28%	28%	28%
8. Applications penetration testing	28%	28%	28%
9. Commercial product assessment	28%	28%	28%
10. Data security assessment	28%	28%	28%
D. Implementation Services			
1. Security product deployment & configuration services	18% - 28%	18% - 28%	18% - 28%
2. Firewall/VPN deployment and configuration services	28%	28%	28%
3. NIDS/NIPS deployment and configuration services	28%	28%	28%
4. HIDS/HIPS deployment and configuration services	18% - 28%	18% - 28%	18% - 28%
E. Incident Response Services			
1. Virus outbreak assistance	15% - 28%	15% - 28%	18% - 28%
2. Ciber attack response assistance	15% - 28%	15% - 28%	18% - 28%
3. Remediation services	28%	28%	28%
F. Security Training Services			
1. End user security awareness training	15%	15%	18%
2. Infrastructure security principles training	10%	10%	10%
3. Forensic/Incident response training	10%	10%	10%
4. IT security certification training	10%	10%	10%
5. Security Policy and Guideline Development	18% - 20%	18% - 20%	18% - 20%